



Please Complete
and Include this
Service Form

310 - 714 - 3553

support@PhilipsRepair.com

www.PhilipsRepair.com

If you are dropping off, simply continue to complete the service form below and schedule the drop off by calling us at **(310) 714-3553** or send us an email support@PhilipsRepair.com. We have two locations in Southern California available for drop-off service.

To ship the unit for repair:

To ship the unit yourself, review and follow the Packing Instructions and Guidelines found on our website and complete the form below. Simply include this form in the box with the machine. **Optionally**, You can use a UPS or FedEx company store, they can securely package and ship the unit for you.

Contact Information

Name	
Telephone	
eMail Address	

Return Address

Street Address	
City	
State	
Zip Code	

Please describe the problem you are experiencing

Repair my Product



Please Sign in this box to Authorize

Repair/Replace parts and return machine to proper working order. General Maintenance will also be performed at no additional charge. Fee for service is \$85 flat rate (no hourly rate), plus any parts necessary for repair. You will be billed additionally for return shipping charges using our commercial rates or you may provide a return label to us.

SEND TO PHILIPS REPAIR
33950 PUEBLO TRAIL
CATHEDRAL CITY, CA 92234

As soon as the item arrives, you will receive an e-Mail with delivery confirmation and service status.

PAYMENT We will bill you for service and return shipping only after the unit is on the service desk and it has been fully evaluated and tested. We will only bill you once.

WARRANTY All products serviced by our repair center carry a full 6 Month labor warranty and 1 Year limited parts warranty. We use only factory OEM parts. Service turn-around is generally 1 working day.